

# Z Energy on farm fuel offer replaced by Allied Petroleum

## What is happening?

Z Energy "Z" has exited the On Farm Fuel market. This means that the On Farm Fuel bulk delivery offer with Farm Source will end on Wednesday, 18th December 2024 and customers will no longer receive deliveries from Z.

#### What does this mean?

- We have partnered with Allied Petroleum "Allied" who will take over the deliveries from Z Thursday, 19th December 2024.
- This new offer will be available nationwide.
- All customers that transition to Allied will receive a \$100 loyalty credit\*.
- To ensure no disruption to your service and to continue to bill your On Farm
  Fuel deliveries through your account with Allied, the service will automatically
  transfer to Allied unless you opt out. We will still need to confirm the fuel
  delivery set up with you before we can deliver your fuel, please ring us
  on 0800 731 266.

### What do I need to do?

 On the 3rd December, you'll receive an email and SMS message on the 6th December notifying you of this change and requesting that you indicate whether you're happy to move to Allied or whether you'd like to discuss other options.

- Within the email you'll have an option for a call back, if you have any queries or do not want to transfer.
- If you're happy to receive delivery from Allied, we'll confirm your fuel delivery set up information to ensure the tanker drivers don't have any issues.
- If you want to review alternative options, we'll discuss these with you and arrange for an alternative provider to arrange supply. To do this, please ring us on 0800 731 266.
- Our service centre will also actively be ringing customers in the weeks before the transfer.
- If you don't receive an email or SMS message, please call us on 0800 731 266.

#### How does the price compare between Z and Allied?

 Allied have very competitive pricing. Your pricing will either be slightly cheaper or on par with Z.

#### Where can I go to compare pricing?

Call us on 0800 731 266 or talk to us at your local <u>Farm Source store</u>.

#### What are the terms and conditions?

Unless you opt out, you will be deemed to have consented to the following terms and conditions:

- You warrant that you have the authority to act on behalf of the Farm Source account holder.
- You agree to take the supply of on-farm fuel from Allied subject to the Farm Source <u>Terms of Supply of Goods and Services</u>.
- You authorise RD1 Limited (trading as Farm Source) to charge your Allied fuel deliveries to your Farm Source account.
- \* The \$100 loyalty credit will be applied to your Farm Source account. To be eligible for this credit, you must continue billing your current On Farm Fuel deliveries with Allied for at least 6 months.

#### Why choose Allied?

- **Convenience:** Get fuel delivered directly to you, saving time and reducing running costs.
- Fuel Storage Options: Allied offer both stationary and mobile tank solutions to benefit your business.
- **Fuel Level Monitoring:** Monitor real-time fuel deliveries and withdrawals for better security and usage insights.

• **Customer Service:** Allied ensures customers receive great value through fair pricing and brilliant service.

## Will I need to get a new fuel storage tank?

Health and Safety is of the upmost importance for Farm Source and Allied.
 Allied will complete a review of your fuel storage tank set—up to ensure it's compliant with Worksafe 'Above ground fuel storage on Farms' regulations. If they discover any issues, they will work with you to resolve.

### What happens if there are any issues with my first delivery from Allied?

 We're pulling out all the stops to ensure the transition from Z to Allied is as seamless as possible to ensure there are no issues. If you have any concerns about your first delivery, please contact us on <u>0800 731 266.</u>

#### Can I talk to someone face-to-face?

- Yes, talk to us at your local <u>Farm Source store</u>.
- Allied will also be attending the following Farm Source Christmas Store events:

Farm Source Christmas Store Events (Allied Petroleum Attendance)			
Region	<b>Store Name</b>	Address	Date/ Time
Northland	Whangarei	18 Kioreroa Road	11/12/2024 5:00 PM
North Waikato	Morrinsville	178 Thames Street	18/12/2024 10:00 AM
South Waikato	Cambridge	16 Albert St	17/12/2024 11:00 AM
South Waikato	Matamata	104 Broadway	13/12/2024 11:00 AM
South Waikato	Te Awamutu	366 Sloane Street	10/12/2024 11:00 AM
Bay of Plenty	Taupo	Upper Atiamuri Cricket Club, 141 State Highway 30	03/12/2024 12:00 PM
Taranaki	Stratford	3872b Mountain Road	13/12/2024 10:00AM
Canterbury	Ashburton	18 Kermode Street	12/12/2024 10:00 AM
Canterbury	Temuka	6 King Street South	06/12/2024 10:00AM